

Teller: Good afternoon, ma'am.

Client1: Good afternoon. I want to use the 24-

hour teller but I don't know how.

Teller: Insert your card in the slot, punch in your code and choose what you want from the menu.

Client1: Thanks.

Teller: Good morning.

Client2: Good morning. I'd like to cash some

travelers' checks.

**Teller:** We cash travelers' checks up to two hundred dollars. Can you sign here on the back?

Client2: OK. Can you give me some change for the

bus?

Teller: Here you are: ten pennies, four nickels, two dimes, two quarters, four ones, a five, a

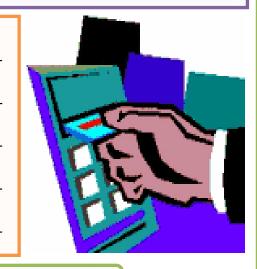
twenty, two tens and three fifties.

Client2: Thanks!



## Answer the questions about the texts:

- 1. What did the client 1 want?
- 2. What's that she doesn't know how to do?
- 3. Did you understand the teller's explanation? Could you explain using your own words?
- 4. What did the client 2 want to know?
- 5. What's the limit to cash travelers' checks at this bank?
- 6. What did the teller ask the client to do?
- 7. What else did the client request?
- 8. How much did the teller give the client?



## Mark how many of the following bills the teller gave the second client:











